



# Preferred Provider for European Clinical Trial Supply Management



## **Program Description**

CROMSOURCE has been working under a Master Services Agreement with a large Global Pharma company in Belgium.

Through TalentSource, we successfully delivered an office-based team of Clinical Trial Supply Management professionals for their European clinical trial services facilities and have an ongoing relationship with them in the status of First Tier Supplier.



## Staff Requirements

The team consists of Associates and Coordinators, giving support to their Material Sourcing, Distribution, Packaging and Quality Departments.

These clinical professionals have strong backgrounds in supply chain and clinical trial packaging. Its mission is to import and export to Europe, as well as managing the packaging and distribution of drugs for clinical trials worldwide.

Multitasking, setting of priorities, showing flexibility and problem solving are key competences this team need to demonstrate.



#### Results

The initial set-up of the team was bound by fast timelines and there are up to 25 at any one time. We receive ongoing ad-hoc requests to add to the existing team, for which external recruitment is required.



## **Key Learnings**

Up-front staff planning in all areas is required with close communication throughout the recruitment and onboarding process.

A specific training program was set-up for the Sponsor dedicated team covering soft skills and languages. Annual Governance Meetings and regular operational level meetings are in place to discuss performance.

#### **Experts Providing Experts**

TalentSource Life Sciences is the dedicated flexible resourcing business unit within CROMSOURCE - a business started over 25 years ago when CROMSOURCE first entered the market.



## Contact TalentSource now to discuss your needs!



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