



## Partnership in Site Support Services

### Program Description



Since 2016 we have been working in partnership with a specialist company providing contract direct to site and patient support.

We work with them to find different functions to undertake work on behalf of the end pharmaceutical sponsor company. Our support is aimed at enhancing their patient engagement and retention and reaching the right patients for the best result.

We provide our client with peace of mind when it comes to the staff assigned, through our line management support structure, allowing the client to concentrate on project management, whilst we take care of the personnel and any issue management.

### Staff Requirements



Over the course of the last 2 years we have worked with this client on over 140 roles, locations including: Australia & New Zealand, Austria & Germany, Belgium, France, Greece, Italy, Latin America - Mexico and Brazil, Poland, Russia & Ukraine, Spain & Portugal, Scandinavia, Turkey, United Kingdom, United States & Canada.

### Results



On average, the first CVs submitted for all roles were sent to the client within 7 days. Roles were filled within 22 days on average, with the fastest being in Belgium, Italy, Germany and France. The client regularly gives us scores of over 9 for our staff performance against their own metrics.

### Key Learnings



Partnership approach to relationship, transparency, honesty and integrity and shared goals. Clear communication plans set-up and a dedicated client focused structure. Governance structure to check on progress of staff allocated to them. Once specific assignments are concluded, we make sure to keep in touch with all parties to optimise the possibility that the same resources will be available the next time a need arises in a particular country and secure continuity of contractors.

### Experts Providing Experts

TalentSource Life Sciences is the dedicated flexible resourcing business unit within CROMSOURCE - a business started over 25 years ago when CROMSOURCE first entered the market.

## Countries Served



### AFRICA

EGYPT  
SOUTH AFRICA

### ASIA

AUSTRALIA  
CHINA  
NEW ZEALAND  
SINGAPORE

### EUROPE

AUSTRIA  
BELGIUM  
BULGARIA  
CROATIA  
CZECH  
REPUBLIC  
DENMARK  
ESTONIA  
FINLAND

FRANCE  
GERMANY  
GREECE  
HUNGARY  
IRELAND  
ISRAEL  
ITALY  
KAZAKHSTAN  
LATVIA  
LITHUANIA

NETHERLANDS  
NORWAY  
POLAND  
PORTUGAL  
ROMANIA  
RUSSIAN  
FEDERATION  
SERBIA AND  
MONTENEGRO  
SLOVAKIA

SLOVENIA  
SPAIN  
SWEDEN  
SWITZERLAND  
TURKEY  
UKRAINE  
UK

### LATIN AMERICA

ARGENTINA  
BRAZIL  
CHILE  
MEXICO  
PERU

### NORTH AMERICA

CANADA  
USA

Contact TalentSource now to discuss your needs!



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