



# “PERFORMANCE GUARANTEED” The Industry’s Only End-to-End Guarantee

## Our End-to-End Guarantee

- Guaranteed study start-up time
- Guaranteed enrolment
- Guaranteed price with no CRO initiated changes in scope
- Guaranteed database lock date

## How can CROMSOURCE do this?

- Realistic and deeply detailed feasibility studies
- Operational excellence within a cohesive team
- Excellent, long-term relationships with sites, investigators, and KOLs



### European Headquarters:

Via Giorgio De Sandre, 3  
37135 Verona - Italy  
Direct: +39 045 8222811  
Fax: +39 045 8222812

### North American Headquarters:

309 Waverley Oaks Road, Suite 101  
Waltham, MA 02452 - USA  
Direct: +1 617.871.1128  
Fax: +1 617.871.1129

### CROMSOURCE Quality

ISO 9001:2015 multi-site certified quality management system

ISO 14155:2011 conformity confirmed



## Feasibility Plus™

A detailed feasibility analysis is conducted by a dedicated Feasibility Team. We directly contact potential investigators in all countries under consideration. We provide a comprehensive report detailing the suitability of the protocol design for implementation by research sites as a whole and in each individual country. Also provided are accurate country and site selection data, insight to regulatory requirements, assessment of competitive trial impact, and risk mitigation strategy coupled with precise budget and timeline forecasts. This is free and without obligation at the proposal stage.

Our confidence in the accuracy of our Feasibility Plus™ process enables us to guarantee study start-up time to enrolment.

## One Trial One Price™

We believe sponsors should be able to rely on cost proposals and should not be subject to numerous change in orders after contract signature. With confidence in our expertise in organising, managing, and executing clinical studies, we offer the following pledge: The price agreed at contract signature is the price you will pay. In this way, we assure our clients of a concrete budget; quite a radical departure from the change order culture prevalent in today’s CRO industry.

## Operational Excellence - Quality By Design

Reputed for its customer focus, flexible approach and strong project management, CROMSOURCE has an 80% level of repeat business. Since 1994, we have worked in Western Europe, the Central and Eastern European regions, Russia and Ukraine. We know these places intimately and our depth of experience enables clients to include them confidently in their clinical studies. ‘Quality by Design’ is our process for ensuring close management of all operational aspects with an eye toward proactive identification and prevention of an integrated, certified ISO 9001 quality system first awarded to us over 10 years ago.

## Guaranteed Date for Database Lock

We have proven by experience that if you assess feasibility realistically, enroll and start on time, and conduct the clinical study with scientific and managerial discipline; the study can be completed on time and on budget. And if this is the case there is no reason not to guarantee a date for Database Lock. Confidence in our operational processes enable us to make this pledge.

## We’ll Put It In Writing

Simply put, we will include these guarantees in your contract in clear language and with penalty clauses that mean something.

At CROMSOURCE we mean business, and we aim to earn yours.

- FEASIBILITY PLUS™
- QUALITY BY DESIGN™
- ONE TRIAL ONE PRICE™