

### Our End-to-End Guarantee

- Guaranteed study start-up time
- Guaranteed enrolment
- Guaranteed price without CRO-initiated changes in scope
- Guaranteed database lock date

### How can CROMSOURCE do this?

- Realistic and highly detailed feasibility analysis
- Operational excellence within a cohesive team



### European Headquarters:

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### CROMSOURCE Quality

ISO 9001:2015  
multi-site certified quality  
management system.

ISO 14155:2020  
conformity confirmed.

### Feasibility Plus™

A detailed feasibility analysis is conducted by a dedicated feasibility team. We directly contact potential investigators in all countries under consideration. We provide a comprehensive report detailing the suitability of the protocol design for implementation by research sites as a whole and in each individual country. Also provided are accurate country and site selection data, insight to regulatory requirements, assessment of competitive trial impact, and risk mitigation strategy coupled with a precise budget and timeline forecasts. This information is complimentary and without obligation, it is given to our clients during the proposal stage. Our confidence in the accuracy of our Feasibility Plus™ process enables us to guarantee study start-up time to enrolment.

### One Trial One Price™

We believe sponsors should be able to rely on cost proposals and should not be subject to numerous change orders after contract signature. With confidence in our expertise organising, managing, and executing clinical studies, we offer the following pledge: the price agreed at contract signature is the price you will pay. This allows us to offer our clients a concrete budget, something not typically seen in the change order culture of today's CRO industry.

### Operational Excellence - Quality By Design

Reputed for its customer focus, flexible approach and strong project management, CROMSOURCE has an 80% level of repeat business. Since 1997, we have worked in Western Europe, the Central and Eastern European regions, Russia and Ukraine. We know these places intimately and our depth of experience enables clients to include them confidently in their clinical studies. 'Quality by Design' is our process for ensuring close management of all operational aspects with an eye toward proactive identification and prevention of an integrated, certified ISO 9001 quality system first awarded to us more than 20 years ago.

### Guaranteed Date for Database Lock

We have proven by experience that if you assess feasibility realistically, enrol and start on time, and conduct the clinical study with scientific and managerial discipline; the study can be completed on time and on budget. And if this is the case there is no reason not to guarantee a date for Database Lock. Confidence in our operational processes enable us to make this pledge.

### GLOBAL PRESENCE, LOCAL EXPERTISE

